

Responsible Gambling

It is important to see gambling, as the majority of people in the UK do, as an enjoyable pursuit where money spent is seen as an entertainment expense. However, there are circumstances where gambling ceases to be harmless fun and can become a serious problem in someone's life.

Gambling may be a problem for people who:

- Borrow money to continue gambling
- Continue gambling until all their money has gone
- Due to their gambling, neglect the welfare of themselves and their family
- Feel unable to take breaks when gambling for prolonged periods of time

If you think that you may have a gambling problem or if someone close to you is experiencing a problem, assistance and support can be obtained from GamCare, the national centre for information, advice and practical help for anyone affected by problem gambling.

More information on GamCare can be found on their website – www.gamcare.org.uk . For immediate advice or support you can contact the GamCare National Helpline on 0845 600 0133. FC United and LCCDA are dedicated to ensuring that our customers gain a positive experience from their gambling activities and are committed to providing advice and assistance where requested.

Customers can request to be excluded from the Lancashire Line Weekly Draw for a period of between a minimum of 6 months and 5 years. If you require further information or assistance on self-exclusion please contact the Lottery Office on 0161 868 6845 or email lancashireline@lccc.co.uk for a self exclusion form.

A GAMCARE HELPLINE FOR THOSE WHO REQUIRE ASSISTANCE IS AVAILABLE ON 0845 6000 133 AND THROUGH www.gamcare.org.uk